



Unit Standard Delivery Packages



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- Teacher's Guide
- Learner's Guide
- Assessment
- Assessment Schedule
- Sample Answers

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*Assessment Only Packs do not include the Teacher's Guide and Learner's Guide

Product Quality

The quality of Instant's products and services is something we pride ourselves on. Every resource or service developed is carefully thought through and crafted to provide students with the best chance of success. Our resource developers are experienced writers in their fields of expertise and work hard to develop high quality assessments. The assessments created are not only pragmatic, but also technically competent.

Our product development process requires that the writer's work undergo a number of quality assurance checks and measures to ensure each outcome and grading requirement is covered correctly. Each assessment, where possible, is independently moderated. Also, all our teaching material is rigorously reviewed. This ensures that a complete and accurate learning package is delivered to you.



WORK AND STUDY SKILLS

Sign of Sign Attend to customer enquiries face-to-face and on the telephone 1 2 64 Perform calculations for the workplace 1 2 504 Produce a CV (curriculum vitae) 1 2 543 Work in a new workplace 1 3 1978 Identify and describe basic employment rights and responsibilities, and sources of information and assistance 1 3 4248 Describe requirements and expectations faced by employees within the workplace 1 3 4249 Describe care and timeliness as an employee 1 3 7120 Demonstrate knowledge of note taking 1 2 7121 Demonstrate knowledge of note taking 1 4 26622 Write to communicate ideas for a purpose and audience 1 4 26623 Use number to solve problems 1 3 26624 Read texts with understanding 1 4 26625 Actively participate in spoken interactions 1 3 26627 Use measurement to solve problems 1 3 26628 Interpre	Unit #	Title	L	Cr
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	20588	Demonstrate knowledge of the Left Brain/Right Brain model of metacognition	3	2

SOCIAL AND CO-OPERATIVE SKILLS



Unit #	Title	L	Cr
525	Recognise sexual harassment and describe ways of responding to it	1	2
526	Describe community services	1	2
542	Describe discrimination under the Human Rights Act 1993 and describe ways of responding to it	1	2
12350	Demonstrate knowledge of law enforcement	1	2
12356	Demonstrate knowledge of consumer problems and ways to resolve them	1	2
4247	Describe general characteristics of peoples in New Zealand	2	2
4259	Describe the role of the New Zealand Police and the services it provides in the community	2	2
4261	Identify legal rights and obligations in relation to owning and operating a private motor vehicle	2	3
7124	Demonstrate knowledge of one-to-one negotiation	2	2
7126	Respond to oral one-to-one complaints	3	2
18862	Facilitate the Peer Support programme in schools (Assessment only)	3	4
7125	Negotiate on own behalf	4	3



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SELF MANAGEMENT

Unit #	Title	L	Cr
496	Manage personal wellness	1	3
548	Demonstrate knowledge of management of alcohol and other drugs	1	2
8548	Demonstrate knowledge of accessing legal assistance	1	2
12348	Demonstrate knowledge of anger and options for dealing with anger issues	1	2
12358	Demonstrate knowledge of purchasing household consumables	1	3
1827	Identify support services and resources within the community	2	2
4255	Demonstrate knowledge of personal insurance options	2	4
4258	Describe ways of managing and coping with change	2	2
7123	Apply a problem solving method to a problem	2	2
7127	Exercise informed choice in deciding on a major goods or service purchase	2	2
12349	Demonstrate knowledge of time management	2	3
12352	Describe aspects of one's own lineage, heritage, and cultural identity	2	3
12354	Describe implications of independent living, including renting and flatting	2	4
12355	Describe stress and ways of dealing with it	2	3
12359	Describe household conservation strategies	2	3



COMMUNICATION SKILLS

Unit #	Title	L	Cr
1273	Express ideas in writing and write an original story	1	4
1285	Make enquiries and complete practical transactions	1	4
1293	Be interviewed in an informal, one-to-one, face-to-face interview	1	2
2970	Independently read texts about life experiences which relate to a personal identified interest	1	3
3483	Fill in a form	1	2
3490	Complete an incident report	1	2
3501	Demonstrate knowledge of and apply listening techniques	1	3
3503	Participate and communicate in a team or group to complete a routine task	1	2
9707	Demonstrate knowledge of workplace communication requirements	1	5
10790	Converse with others	1	2
10792	Write formal personal correspondence	1	3
25060	Read texts for practical purposes	1	2
1277	Communicate information in a specified workplace (workplace placement required)	2	3
1280	Use graphics in communication	2	2
1294	Be interviewed in a formal interview	2	2
1299	Be assertive in a range of specified situations	2	4
2989	Select, read, and assess texts to gain knowledge	2	3
3488	Write business correspondence for a workplace	2	3
3492	Write a short report	2	3
9677	Participate in a team or group which has an objective	2	3
9680	Communicate within a specified organisational context	2	3
10791	Participate in an informal meeting	2	3
25073	Read texts to recognise differing points of view on a topic	2	3
1279	Write in plain English	3	3
1296	Interview in an informal situation	3	3
1304	Communicate with people from other cultures (authentic face-face communication required)	3	2
1307	Speak to a known audience in a predictable situation	3	3
1312	Give oral instructions in the workplace (workplace placement required)	3	3
2990	Read texts to research information	3	4
3491	Write a report	3	4
3494	Write minutes for a formal meeting	3	3
9681	Contribute within a team or group which has an objective	3	3
9694	Demonstrate and apply knowledge of communication process theory	3	5
9705	Give and respond to feedback on performance	3	3
11095	Write business correspondence to convey complex ideas and information	3	3
11097	Listen actively to gain information in an interactive situation	3	3
1297	Conduct an interview in a formal situation	4	5
11101	Collaborate within a team or group which has an objective	4	5

PERSONAL FINANCIAL MANAGEMENT



Unit #	Title	L	Cr
24697	Perform income-related calculations for personal financial management	1	1
24705	Interpret financial documents and verify accuracy of financial documents for personal financial management	1	2
24709	Produce a balanced budget to manage personal finances	1	3
28087*	Demonstrate understanding of the effect of life stage factors on personal income sources	1	3
28088*	Demonstrate understanding of manageable and unmanageable credit and debt	1	3
28089*	Demonstrate understanding of personal financial goal setting	1	3
28090*	Demonstrate knowledge of personal financial saving and investment options	1	4
24695	Explain taxation and other deductions relating to personal income	2	2
24699	Make an informed decision relating to personal income and explain its consequences	2	2
28092*	Analyse the effect of significant life events at different life stages on personal financial income	2	3
28093*	Describe the future financial responsibilities of utilising tertiary study funding options	2	3
28094*	Produce a balanced budget and adjust the budget to reflect changing financial circumstances	2	3
28095*	Analyse personal financial investment opportunities	2	3
28096*	Evaluate and select insurance product types in relation to events for personal finances	2	3
28097*	Evaluate and select personal banking products and services in relation to personal financial needs	2	3
28098*	Evaluate options to increase personal income	3	3
28099*	Analyse and compare credit options and recommend strategies to manage personal finances	3	3
28100*	Develop a plan to achieve a long-term personal financial goal(s)	3	4
28104*	Analyse the impact(s) of external factors on personal finances	3	3

^{*}All these units listed allow for A/M/E grading and qualify for NCEA Endorsement.

Personal Financial Management (PFM) is the ideal subject for helping learners understand everyday decisions around saving, spending, and earning money. Our delivery packages have been carefully designed to help learners develop financial literacy, set financial goals, and understand how to achieve these objectives.

AME graded unit standards

New PFM units now have an Achieved, Merit and Excellence criteria for assessments. This allows learners to be rewarded for maximised study and effort. In most cases Merit allows for detailed comparisons, explanations, and analysis. Excellence allows for comprehensive comparisons, explanations and justifications for processes followed. All AME unit standards can be used for endorsement of NCEA level 1, 2 and 3.





Unit #	Title - Service Delivery	L	Cr
57	Provide customer service	2	2
62	Maintain personal presentation and a positive attitude in a workplace involving customer contact	2	3
376	Employ customer service techniques to accommodate customer behavioural styles in a workplace	3	2
378	Provide customer service for international visitors	3	3
11815	Answer customer enquiries on the telephone in a wide range of contexts	3	3
11816	Respond to customer enquiries by writing in a range of contexts	3	4
11818	Demonstrate and apply product and/or service knowledge	3	2



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Unit #	Title - Retail	L	Cr
11941	Establish and maintain positive customer service interactions in a retail environment	2	2
11968	Demonstrate and integrate knowledge of legislation applicable to sale of goods and services	2	4
11971	Use safe work practices in a retail environment under supervision	2	3



www.instant.org.nz/retail

Assessment Conditions

The explanatory notes for each unit standard outline the environment in which the assessment must take place. The table below lists the assessment environment required for each service delivery assessment offered by Instant.

Assessment environment required*	Unit standards
Assessment must occur in an actual, real workplace environment, or at least in a simulated workplace environment which uses organisational requirements that are those of an actual, real workplace.	11818
Assessment can occur in a workplace or in a training or educational establishment, provided that workplace conditions are closely simulated, for example, in a model office, salon or workshop.	57, 62, 11815 11941, 11968, 11971
Assessment can occur in a real or simulated workplace.	376, 378, 11816

Workplace Simulations

The learner may be able to complete the assessment as part of a work placement at your training or educational establishment, for example by:

- completing a work placement in the main reception or careers centre administration office
- completing a work placement in the cafeteria
- completing a work placement in the library or sports coordination office.

In all these cases, the learner will need to complete the assessment in accordance with workplace requirements.

All updated Service Delivery and Retail assessments are independently moderated by Service IQ.

^{*}see the unit standards for the full explanatory notes.



Looking for Level 3 programmes of study to help students establish a portfolio of transferable skills for the future? We have put together a number of suggested modules of study at Level 3. You can either select a number of modules, or simply select a number of unit standards from one or more modules. The choice is entirely up to you. Our customer consultants are here to help you put together a programme of study that best suits your learners needs. Email us or contact us on 0800 864 863.

Unit #	Title	L	Cr
11095	Write business correspondence to convey complex ideas and information	3	3
3494	Write minutes for a formal meeting	3	3
Custom	er Service Basics – 7 CREDITS		
11815	Answer customer enquiries on the telephone in a wide range of contexts	3	3
11818	Demonstrate and apply product and/or service knowledge	3	2
7126	Respond to oral one-to-one complaints	3	2
Custom	er Service Advanced – 9 CREDITS		
11816	Respond to customer enquiries by writing in a range of contexts	3	4
376	Employ customer service techniques to accommodate customer behavioural styles in a workplace	3	2
378	Provide customer service for international visitors	3	3
Commu	nication Skills – <i>13 CREDITS</i>		
9694	Demonstrate and apply knowledge of communication process theory	3	5
1307	Speak to a known audience in a predictable situation	3	3
11097	Listen actively to gain information in an interactive situation	3	3
1304	Communicate with people from other cultures	3	2

Plan a career pathway

Interview in an informal situation

Contribute within a team or group which has an objective

Describe and explain emerging patterns of work

28098 Events and Event	valuate options to increase personal income nalyse and compare credit options and recommend strategies to manage personal nances evelop a plan to achieve a long-term personal financial goal(s) nalyse the impact(s) of external factors on personal finances Susiness - 15 CREDITS create a computer spreadsheet to provide a solution for organisation use pply text processing skills to produce business documents [Using Microsoft Word	3 3 3 3	3 3 4 3
28099 Ar fir 28100 De 28104 Ar Skills for B 2785 Cr 108 Ar 20 122 Pr Students ma 20 12384 De 20587 Ar ex 20588 De 20588	nalyse and compare credit options and recommend strategies to manage personal nances levelop a plan to achieve a long-term personal financial goal(s) nalyse the impact(s) of external factors on personal finances Business - 15 CREDITS Freate a computer spreadsheet to provide a solution for organisation use	3 3 3	3
Skills for B 28104 Ar Skills for B 2785 Cr 108 Ar 20 122 Pr Students ma Specialist 1 12384 De 20587 Ar ex 20588 De	nances revelop a plan to achieve a long-term personal financial goal(s) really se the impact(s) of external factors on personal finances Business - 15 CREDITS Freate a computer spreadsheet to provide a solution for organisation use	3	4
28104 Ar Skills for B 2785 Cr 108 Ar 20 122 Pr Students ma Specialist T 12384 De 20587 Ar ex 20588 De	nalyse the impact(s) of external factors on personal finances Business - 15 CREDITS Freate a computer spreadsheet to provide a solution for organisation use	3	
Skills for B 2785 Cr 108 Ar 200 122 Pr Students ma Specialist T 12384 De 20587 Ar ex 20588 De	Business - 15 CREDITS Freate a computer spreadsheet to provide a solution for organisation use		3
2785 Ci 108 Ap 20 122 Pr Students ma Specialist T 12384 De 20587 Ap ex 20588 De	reate a computer spreadsheet to provide a solution for organisation use		
108 Ap 20 122 Pr Students ma Specialist 1 12384 De 20587 Ap ex 20588 De 20588			
122 Pr Students ma Specialist 1 12384 De 20587 Ap ex	pply text processing skills to produce business documents [Using Microsoft Word	3	5
Specialist 1 12384 De 20587 Ap ex	010/2013]	3	5
Specialist 1 12384 De 20587 Ap ex 20588 De	rovide office reception services	3	5
12384 De 20587 April 20588 De 20588	ay need to complete US 2784 (L2) before attempting US 2785 depending upon prior know	/ledge	<u>).</u>
20587 Ap ex 20588 De	Topics – 11 CREDITS	0	0
20588 De	emonstrate knowledge of analytical and global thinking styles- expires 2018	3	2
	pply knowledge of the Neuro-Linguistic Programming (NLP) model of metacognition – xpires 2018	3	3
18862 Fa	emonstrate knowledge of the Left Brain/Right Brain model of metacognition- expires 2018	3	2
	acilitate the Peer Support programme in schools (Assessment only)	3	4
Workplace	e Development – 16 CREDITS		
	escribe, from an employee perspective, ways of dealing with employment relationship roblems	3	2
1982 De	emonstrate knowledge of collective employment agreement negotiation processes	3	2
1312 Gi	ive oral instructions in the workplace (workplace placement required)	3	3
11827 De	emonstrate knowledge of, and prepare to participate in, organisational change	3	2
9705 Gi	ive and respond to feedback on performance	3	3
27563 De	escribe teams and team leadership	3	4
Written Co	ommunication – <i>11 CREDIT</i> S		
2990 Re	ead texts to research information	3	4
1279 W	/rite in plain English	3	3
3491 W		3	4



AGRIC	ULTURE www.instant.org.nz/ag	ricı	ılture
Unit #	Title	L	Cr
27608	Drive a basic wheel tractor on flat terrain under close supervision	1	3
19044	Demonstrate knowledge of the legal requirements and hazards associated with tractor use	2	3
24552	Check and drive a basic wheel tractor with an attached implement on flat terrain	3	4
27602	Ride a quad bike on flat terrain under close supervision	1	3
24554	Ride a quad bike on flat terrain in the workplace	2	4
24557	Demonstrate knowledge of the safe operation of a quad bike	2	3
24559	Ride a quad bike on hilly terrain	3	4
19145	Describe hydration, nutrition, and sleep in relation to physical well-being of agriculture workers Demonstrate knowledge of hazards, hazard control, and the consequences of injury in a	2	4
20040	rural workplace	_	J
23542	Identify factors, and describe how to manage factors, that contribute to injury	3	4
DRIVIN	Www.instant.org.na	z/dı	riving
Unit #	Title	L	Cr
		_	Ci
3462	Demonstrate knowledge of traffic law for the purpose of safe driving	2	3
3462 3464	Demonstrate knowledge of traffic law for the purpose of safe driving Describe human risk factors in terms of a self-management strategy for a driver - Assessment Only	_	
3464	Describe human risk factors in terms of a self-management strategy for a driver -	2	3
3464	Describe human risk factors in terms of a self-management strategy for a driver - Assessment Only	2	3
3464 EARLY	Describe human risk factors in terms of a self-management strategy for a driver - Assessment Only CHILDHOOD EDUCATION & CARE www.instant.org	2 2 2 g.n z	3 3 z/ece
3464 EARLY Unit #	Describe human risk factors in terms of a self-management strategy for a driver - Assessment Only CHILDHOOD EDUCATION & CARE Title Explain the purpose, aspirations, structure, and relevance of the New Zealand Early	2 2 g.n z	3 3 z/ece Cr
3464 EARLY Unit # 10013	Describe human risk factors in terms of a self-management strategy for a driver - Assessment Only CHILDHOOD EDUCATION & CARE Title Explain the purpose, aspirations, structure, and relevance of the New Zealand Early Childhood Curriculum, Te Whāriki Describe and contribute to safe practices and a safe environment for a child in an ECE	2 2 g.n z L 3	3 3 z/ece Cr 2
3464 EARLY Unit # 10013	Describe human risk factors in terms of a self-management strategy for a driver - Assessment Only CHILDHOOD EDUCATION & CARE Title Explain the purpose, aspirations, structure, and relevance of the New Zealand Early Childhood Curriculum, Te Whāriki Describe and contribute to safe practices and a safe environment for a child in an ECE service	2 2 2 g.n 2 L 3	3 3 2/ece Cr 2
3464 EARLY Unit # 10013 10019	Describe human risk factors in terms of a self-management strategy for a driver - Assessment Only CHILDHOOD EDUCATION & CARE Title Explain the purpose, aspirations, structure, and relevance of the New Zealand Early Childhood Curriculum, Te Whāriki Describe and contribute to safe practices and a safe environment for a child in an ECE service Describe personal and environmental hygiene and safety practices in an ECE service	2 2 2 g.n z L 3	3 3 2/ece Cr 2
3464 EARLY Unit # 10013 10019 10020 10021	Describe human risk factors in terms of a self-management strategy for a driver - Assessment Only CHILDHOOD EDUCATION & CARE Title Explain the purpose, aspirations, structure, and relevance of the New Zealand Early Childhood Curriculum, Te Whāriki Describe and contribute to safe practices and a safe environment for a child in an ECE service Describe personal and environmental hygiene and safety practices in an ECE service Describe the basic needs of children in an ECE service Demonstrate knowledge of attachment patterns and short-term separation in an ECE	2 2 2 g.n z L 3	3 3 2/ece Cr 2 4 2 3

Demonstrate knowledge of the development and learning of children and its relevance

5

10026

to an ECE service

OTHER GATEWAY UNITS (Continued)

EARLY CHILDHOOD EDUCATION & CARE

Unit #	Title	L	Cr
10032	Demonstrate knowledge of ethics in an ECE service	2	2
20406 •	Demonstrate knowledge of, and apply, effective communication with diverse whānau/families in an ECE service	3	4
20407	Demonstrate knowledge of cultural diversity in an ECE service	3	4
26707 ■	Describe the value of play and create resources for children's development and learning in an ECE service	3	6
26708	Develop reciprocal and responsive relationships with a child in an ECE service	3	5
26709	Conduct an observation of a child in an ECE service	3	3
26712 •	Demonstrate knowledge of, and apply, age-related nutrition needs in providing food for a child in an ECE service	2	4
26715 ■	Describe professional image and demonstrate professional behaviours required of an early childhood educator	2	3
27145	Develop, implement, and evaluate a learning plan for children in an ECE service	3	4
27146	Demonstrate knowledge of organisations relevant to ECE services in Aotearoa/New Zealand	3	4

- Placement tasks need to be completed in an ECE Service Environment
- ▲ Can use scenario provided or Placement scenario

- Simulation or Placement can be used
- ♣ Involves preparing a meal

FIRST AID		www.instant.org.nz/firstaid			
Unit #	Title		L	Cr	
6400	Manage first aid in emergency situations - Assessment Only		3	2	
6401	Provide first aid - Assessment Only		2	1	
6402	Provide resuscitation level 2 - Assessment Only		1	1	

HORTICULTURE

www.instant.org.nz/horticulture

Unit #	Title	L	Cr
23782	Identify containers, materials, plants, and tools used in plant propagation - Assessment Only	1	2

HOSPITALITY

www.instant.org.nz/hospitality

Unit #	litle	L	Cr
168	Demonstrate knowledge of food contamination hazards, and control methods used in a	3	4
	food business		

OCCUPATIONAL HEALTH AND SAFETY

www.instant.org.nz/ohs

Unit #	Title	L	Cr
497	Demonstrate knowledge of workplace health and safety requirements	1	3
17593	Apply safe work practices in the workplace	2	4



No Time to Mark Assessments?

Instant's Assessment Service can save you the time and stress of being buried under paperwork. If you have a large number of unit standard assessments to mark, Instant can help free you up to do what you do best. No costly compliance or accreditation costs. Simply send your assessments to Instant to be assessed for you.

No NZQA Accreditation?

A number of standards are available for assessment by Instant Education Solutions. This is particularly useful for schools that wish to teach certain subject areas but may not have accreditation. Simply send your assessments to be assessed and then register those credits on your students' Records of Learning, using our provider number.

A full lit of unit standards that can be assessed by us can be found at www.instant.org.nz/other-services/assessment-service/standards/

How does it work?

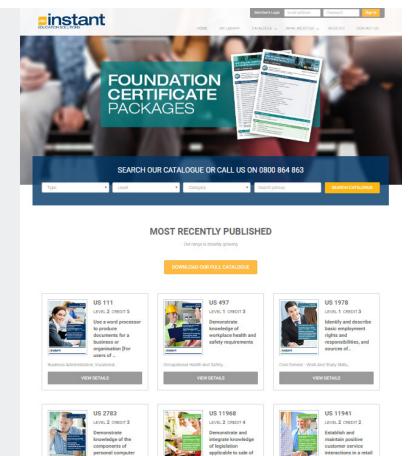
When you initially request to use our assessment service, we will send you a 'Memorandum of Understanding' to agree to and sign. Once your students complete their assessments you will send them to our qualified and experienced staff who will mark the assessments and return the work to you (usually within two to three weeks). You will receive a report listing each individual student and their achievement outcome. Your school can register any credits achieved on your students' Records of Learning, using our provider number.

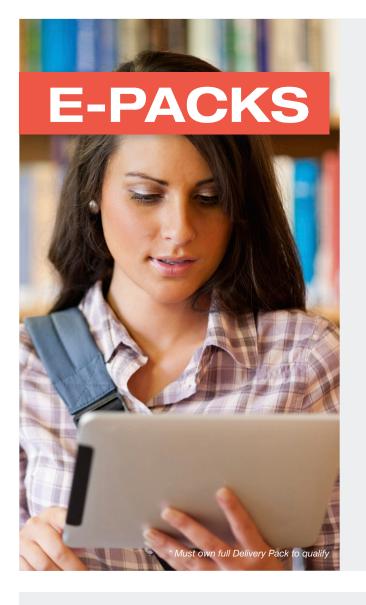
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Eliminate the need for printing and photocopying.

Store documents in the Cloud, on your server or E-Learning Platform.



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Students access, complete, and email assessment tasks/activities electronically.

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Compatible with most BYOD devices.

Creates opportunities for 'Flipped' Classrooms.

Note: E-Packs are currently <u>NOT</u> compatible with a Google 'classroom' environment.

E-Packs are supplied in PDF format**. For further information and a demonstration on how E-Packs can work for you, go to www.instant.org.nz/e-packs

** Additional reader apps may be required for interactive capability. Not suitable for Google Classrooms.

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What now?

Contact us by phone or email and ask one of our customer consultants to review your current purchases and curriculum requirements. We will recommend an Annual Licence only if it is the best deal for your school!









Literacy Units - for NCEA Level 1

26622	Write to communicate ideas for a purpose and audience	4 Cr
26624	Read texts with understanding	3 Cr
26625	Actively participate in spoken interactions	3 Cr

Numeracy Units - for NCEA Level 1

26623	Use number to solve problems	4 Cr
26626	Interpret statistical information for a purpose	3 Cr
26627	Use measurement to solve problems	3 Cr

Set of 3 (Literacy or Numeracy sets) available for a discounted price

Each pack contains...

Candidate's Assessment Guide: The candidate's assessment guide contains a summary of the requirements for the unit, and advice for gathering evidence. For learners who require more guidance, a section is provided that contains key learning points related to the unit.

Tutor's Assessment Guide: The tutor's assessment guide provides a simple graphical overview of the steps involved in working with candidates to gather evidence for the unit. There are useful tips for sources of evidence, and a set of 'sample answers' that give an indication of the type of evidence that tutors need to gather.

Required Assessment documentation.



Numeracy and Literacy Workbooks

These workbooks contain learning and exercises designed to provide evidence towards Level 1 NCEA numeracy and literacy credits. The practical based workbooks provide an alternative to more academic-based study.



Literacy Toolkit

The Literacy Toolkit then provides a resource which can support teachers to embed literacy within the learning content of this unit and in context with the qualification. The Toolkit contains 'tools', such as suggested activities and specific examples from the unit standard which can help develop the literacy skills of learners.

The aim of the Toolkit is to provide a starting point for teachers, and teachers may need to alter and/or supplement these activities to accommodate the specific literacy needs of their students in completing the qualification.

Recommended Sources of Evidence for Literacy Units

266-	Unit	Title	L	С
	1273	Express ideas in writing and write an original story	1	4
	1277	Communicate information in a specified workplace	2	3
	1279	Write in plain English	3	3
22	3488	Write business correspondence for a workplace	2	3
	3491	Write a report	3	4
	3492	Write a short report	2	3
	3494	Write minutes for a formal meeting	3	3
	10792	Write formal personal correspondence	1	3
	11095	Write a business correspondence to convey complex ideas and information	3	3
	2970	Independently read texts about life experiences which relate to a personal identified interest	1	3
24	2989	Select, read, and assess texts to gain knowledge	2	3
	2990	Read texts to research information	3	4
	25060	Read texts for practical purposes	1	2
	25073	Read texts to recognise differing points of view on a topic	2	3
	1277	Communicate information in a specified workplace	2	3
	1285	Make inquiries and complete practical transactions	1	4
	1293	Be interviewed in an informal, one-to-one, face-to-face interview	1	2
25	1294	Be interviewed in a formal interview	2	2
	1296	Interview in an informal situation	3	3
	1297	Conduct an interview in a formal situation	4	5
	1304	Communicate with people from other cultures	3	2
	1312	Give oral instructions in the workplace	3	3
	3503	Participate and communicate in a team or group to complete a routine task	1	2
	9677	Participate in a team or group which has an objective	2	3
	9705	Give and respond to feedback on performance	3	3

Recommended Sources of Evidence for **Numeracy Units**

266-	Unit	Title	L	С
	64	Perform calculations for the workplace	1	2
	24697	Perform income-related calculations for personal financial management	1	1
	24709	Produce a balanced budget to manage personal finances	1	3
23	28089	Demonstrate understanding of personal financial goal setting	1	3
	28094	Produce a balanced budget and adjust the budget to reflect changing financial circumstances	2	3
	28098	Evaluate options to increase personal income	3	3
	28100	Develop a plan to achieve long-term personal financial goals(s)	3	4
	28101	Plan a long-term personal financial investment portfolio	3	4
	28103	Analyse and select personal house financing and purchase options	3	4
26	28089	Demonstrate understanding of personal financial goal setting	1	3
26	28094	Produce a balanced budget and adjust the budget to reflect changing financial circumstances	2	3
27	64	Perform calculations for the workplace	1	2



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